

## **Quality Policy**

Delta Impact Limited, since its founding in 1988, the company has been committed to providing high quality products and services. The scope of supply has grown and now encompasses global sourcing of electronic components, PCBs and electromechanical items, manufacturing services and supply chain management for the electronics and related industries.

With a unique perspective on the global electronics market we are committed to providing responsibly sourced high-quality products and professional services, with a strong focus on adaptive low-cost supply chain solutions.

Ensuring the quality of our products and services is a prime responsibility of all employees. We are committed to working as a team to ensure continuous improvement and changes which minimise waste, reduce cost and enhance customer satisfaction whilst ensuring we comply with all pertinent regulatory requirements and governing bodies.

To maintain and enhance this level of quality, a QMS certified to ISO 9001 has been implemented. Through our management review process, continual improvement activity and our agile strategic leadership methods, we ensure consistent levels of efficient and effective delivery against the flexible needs of our customers.

To be recognised for quality in the supply chain Delta Impact:

- Pursue legal, customer and standards requirements.
- Maintaining a Quality Management System based on ISO9001.
- Defined quality objectives monitored through a committed management review.
- Periodically evaluate employee's performance and satisfaction.
- Working with core Sub-contractor partners that are continuously reviewed and evaluated to improve our performance and to exceed customer's expectations.

**Eamon Francis**

**Managing Director**

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